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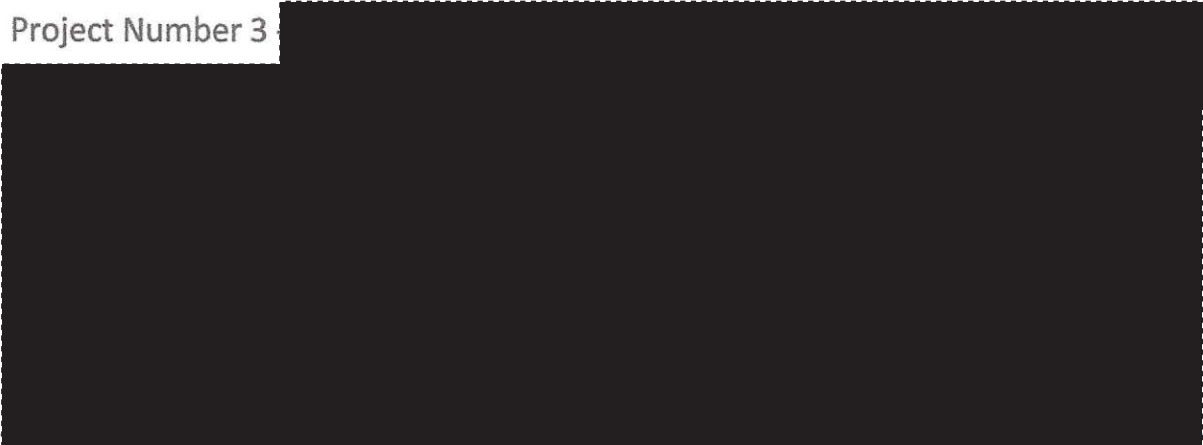
Project Number 1 -



Project Number 2 -



Project Number 3 -



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Project Number 4




Project Number 5




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Project Number 6 -



Project Number 7 -



Project Number 8 -



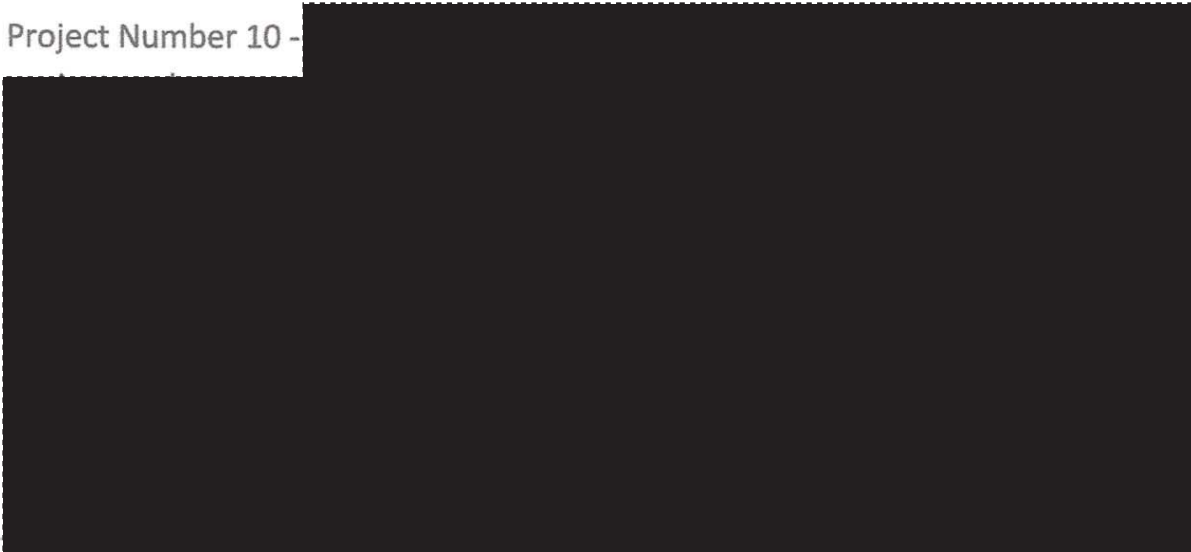
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Project Number 9 -



Project Number 10 -



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Project Number 11 -

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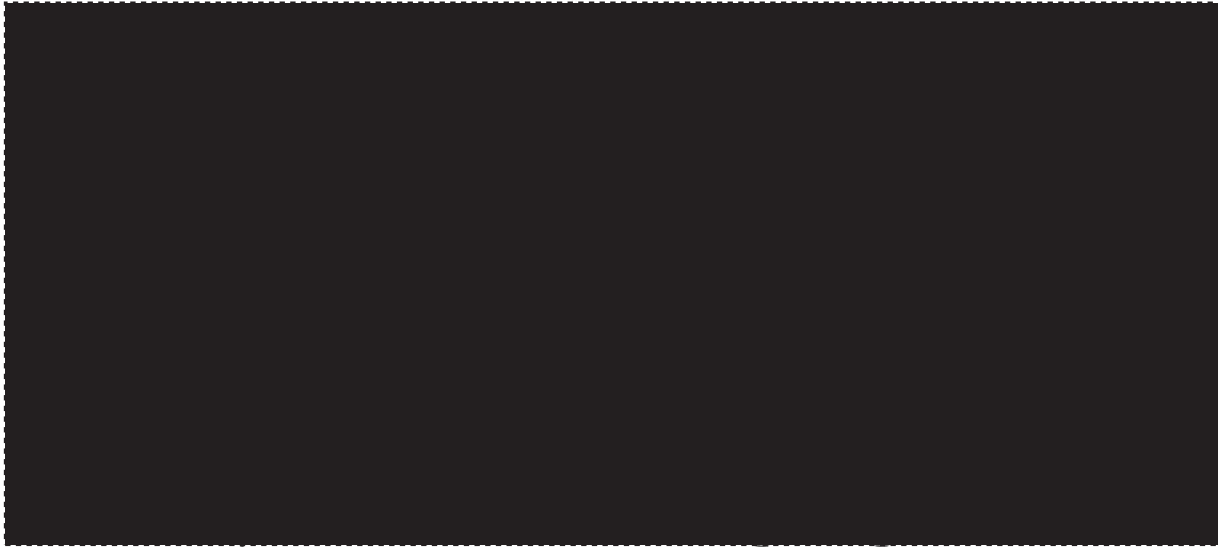
Project Number 12 -

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Project Number 13 -

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Project Number 14 -



401724  
 Study Area Name  
 Southwest Arkansas Telephone Cooperative, Inc.  
 Company Contact Name  
 Tina Moore  
 Contact Telephone Number  
 870-653-7133  
 Contact Email Address  
 tmoore@swatco.com

APPENDIX A

PART A - PROJECT LIST FOR 2015-2019

Project Number	Project	Start Date	Completion	Areas	Population(1)	Total Dollars	Part 32 Account	Voice, Broadband, Both, etc.
1	Washington FTTH Conversion	January 2015	December 2015	Washington Exchange 870-983				
2	2015 Annual Plant Upgrades	January 2015	December 2015	Southwest AR Telephone Serving Area, including Cass County, Tx., Columbia County, Ar., Hempstead County, Ar., Howard County, Ar., and Miller County, Ar.				
3	Fulton FTTH Conversion	January 2016	June 2016	Fulton Exchange 870-895				
4	Garland FTTH Conversion	July 2016	December 2016	Garland Exchange 870-583				
5	2016 Annual Plant Upgrades	January 2016	December 2016	Southwest AR Telephone Serving Area, including Cass County, Tx., Columbia County, Ar., Hempstead County, Ar., Howard County, Ar., and Miller County, Ar.				
6	Trigg FTTH Conversion	January 2017	June 2017	Trigg Exchange 870-645				
7	Emerson Upgrade	July 2017	December 2017	Emerson Exchange 870-547				
8	Dodderidge Upgrade	July 2017	December 2017	Dodderidge Exchange 870-691				
9	Bloomburg Upgrade	July 2017	December 2017	Bloomburg Exchange 903-728				
10	2017 Annual Plant Upgrades	January 2017	December 2017	Southwest AR Telephone Serving Area, including Cass County, Tx., Columbia County, Ar., Hempstead County, Ar., Howard County, Ar., and Miller County, Ar.				
11	Fouke FTTH Conversion Section 1	January 2018	December 2018	Fouke Exchange 870-653				
12	2018 Annual Plant Upgrades	January 2018	December 2018	Southwest AR Telephone Serving Area, including Cass County, Tx., Columbia County, Ar., Hempstead County, Ar., Howard County, Ar., and Miller County, Ar.				
13	Fouke FTTH Conversion Section 2	January 2019	December 2019	Fouke Exchange 870-653				
14	2019 Annual Plant Upgrades	January 2019	December 2019	Southwest AR Telephone Serving Area, including Cass County, Tx., Columbia County, Ar., Hempstead County, Ar., Howard County, Ar., and Miller County, Ar.				
	Totals By Account							
	Totals							
	TOTALS BY ACCOUNT							

Study Area Code 401724

Study Area Name Southwest Arkansas Telephone Cooperative, Inc.

Company Contact Name Tina Moore

Contact Telephone Num 870-653-7133

Contact Email Address tinam@swatco.com

APPENDIX B

**Part B: 5-Year Proposed Capital Expenditures and Operating Expenses**

(1) Use the chart below to break out the regulated portion of the cost/expense on a per-year basis  
Please note that the 5-Year Plan should include regulated plant/expenses only.

Regulated Capital Expenditure (CapEx) Projections								
Account	Description	2014	2015	2016	2017	2018	2019	Total Projected CapEx 2015-2019
2111 & 2121	Land & Building							
2112	Vehicles							
2122-2124	Support Assets							
2210	Switching Equipment							
2232	Circuit Equipment							
2410	Cable & Wire Facilities							
1220	Materials & Supplies							
	Total Capital Expenditures							

Regulated Operating Expenditure (OpEx) Projections								
Account	Operating Expenses	2014	2015	2016	2017	2018	2019	Total Operating Expenses 2015-2019
6110-6120	General Support Maintenance							
6210	Switching Maintenance							
6230	COE Transmission Maintenance							
6410	Cable & Wire Facilities							
6530	Non-Specific (Testing, Plant Op., Engineering)							
6561-2110	General Support Depreciation							
6561-2210	Switching Depreciation							
6561-2230	Circuit Equip Depreciation							
6561-2410	Cable & Wire Depreciation							
6610-6620	Customer Operations							
6711-6720	Corporate Operations							
7240	Ad Valorem Expense							
	Total Operating Expenses							



## ARKANSAS PUBLIC SERVICE COMMISSION

Sch 24-A

Sheet No. 9

Southwest Arkansas Telephone Cooperative, Inc.  
Name of Company

Schedule No.: 24Title: LIFELINE ASSISTANCE PROGRAM

ARK. PUBLIC SERV. COMM

SECRETARY OF COMM.

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## SCHEDULE 24-A

## 2. LIFELINE ASSISTANCE PROGRAM

## 2.1 GENERAL

- 2.1.1 This tariff is effective on the date the new FCC rules on Lifeline become effective.
- 2.1.2 The Lifeline Assistance Program (hereinafter "Lifeline") is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers. Lifeline provides for a federal credit equal to \$9.25. Texas customers will also be eligible for an additional credit equal to \$3.50.
- 2.1.3 The discounts apply to monthly recurring rates for qualifying residential customers.
- 2.1.4 Discounts are applied to rates and charges for residential telephone service.
- 2.1.5 The Lifeline Program rate reductions do not apply to long distance service, class services, special features, and other ancillary services which may or may not be tariffed. Eligible customers may obtain these services, where available, at their discretion.
- 2.1.6 The Lifeline Program rate reductions do not apply to service connections charges.

(CT)

## ARKANSAS PUBLIC SERVICE COMMISSION

Sch 24-A

Sheet No. 10

Southwest Arkansas Telephone Cooperative, Inc.  
Name of Company

Schedule No.: 24

Title: LIFELINE ASSISTANCE PROGRAM

ARK. PUBLIC SERV. COMM

SECRETARY OF COMM.

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## SCHEDULE 24-A

- (RT)
- 2.1.7 (Reserved for future use)
  - 2.1.8 This ETC will implement all special disconnect procedures required for Lifeline customers.
  - 2.1.9 This ETC shall not charge Lifeline customers with a monthly Number-Portability charge.
  - 2.1.10 This ETC shall offer toll blocking to all qualifying applicants at the time such consumers subscribe to Lifeline service. If the consumer elects to receive toll blocking, that service shall become part of that consumer's Lifeline service. The customer is under no obligation to accept the subscription to toll blocking.
  - 2.1.11 This ETC shall not collect a service deposit in order to initiate Lifeline service, if the qualifying consumer voluntarily elects toll blocking, where available, otherwise, this ETC may charge a service deposit in the ordinary course of business.
- 2.2 DESIGNATED LIFELINE PROGRAM SERVICE
- 2.2.1 General
    - 2.2.1.1 Certain telephone services are specifically part of Lifeline service. Other services are optional. This ETC has a specific Lifeline offering.

## ARKANSAS PUBLIC SERVICE COMMISSION

Sch 24-A

Sheet No. 11

Southwest Arkansas Telephone Cooperative, Inc.  
Name of Company

Schedule No.: 24

Title: LIFELINE ASSISTANCE PROGRAM

ARK. PUBLIC SERV. COMM

SECRETARY OF COMM.

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## SCHEDULE 24-A

(CT)

2.2.2 This ETC shall offer services or functionalities defined, by F.C.C. 47 CFR Part 54, to be voice telephony service. This service enables consumers to communicate with others that live nearby, while having access to all distance communications.

## 2.3 REGULATIONS

2.3.1 All the telecommunications provider rules and general tariffs of this company apply to lifeline service unless specifically in conflict with this Section and schedule

2.3.2 Lifeline Service is available only with residence services, excluding foreign exchange service.

(CT)

2.3.3 Lifeline Service is limited to one line per household at the customer's primary residence. "Household" is defined consistent with the Low-Income Home Energy Assistance Program as "any individual or group of individuals who are living together at the same address as one economic unit," with an "economic unit" defined as "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline support to individuals living in group living facilities must demonstrate when initially enrolling in the program that any other lifeline recipients residing at their residential address are part of a separate household.

## ARKANSAS PUBLIC SERVICE COMMISSION

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Sch 24-A

Sheet No. 12

SECRETARY OF COMM.

Southwest Arkansas Telephone Cooperative, Inc.  
Name of Company

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Schedule No.: 24

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Title: LIFELINE ASSISTANCE PROGRAM

## SCHEDULE 24-A

## 2.4 QUALIFICATIONS

## 2.4.1 General

2.4.1.1 To qualify for lifeline service, applicants must be participants in certain governmental programs or qualify through a low income threshold.

## 2.4.2 Qualification through Governmental Program Participation

(CT)

2.4.2.1 To qualify for lifeline service through governmental program participation applicants must participate in at least one (1) of the following governmental programs as contained in 47 CFR §54.400 and for Texas customers P.U.C. Subset. R. 26.412:

1. Department of Housing and Urban Development
2. Medicaid
3. Food Stamps
4. Supplemental Security Income (SSI)
5. Federal Public Housing Assistance Program
6. Low Income Home Energy Assistance Program
7. Temporary Assistance for Needy Families (TANF)
8. National School Lunch (NSL) Program's Free Lunch Program

## 2.4.3 Qualification through low income eligibility

2.4.3.1 To qualify through low income eligibility, the applicant's income as defined in Sec. 54.400(f) must be at or below 135% of the federal poverty guidelines.

(AT)

2.4.3.2 Texas customers only, to qualify through low income eligibility, the applicant's income as defined in Sec. 54.400 (f) and in Texas P.U.C. Substantive Rule 26.412 must be at or below 150% of the federal poverty guidelines.



## ARKANSAS PUBLIC SERVICE COMMISSION

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Sch 24-A

Sheet No. 13

SECRETARY OF COMM.

Southwest Arkansas Telephone Cooperative, Inc.  
Name of Company

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Schedule No.: 24

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Title: LIFELINE ASSISTANCE PROGRAM

## SCHEDULE 24-A

## 2.5 CERTIFICATION

## 2.5.1 General

2.5.1.1 Applicants for lifeline must meet the eligibility guidelines. A certification process shall be used to ensure only eligible applicants receive lifeline service.

## 2.5.2 Certification of eligibility through low income qualification.

(CT)

2.5.2.1 Per F.C.C. orders, each subscriber must provide certain certifications when enrolling in the Lifeline program. New Lifeline subscribers must provide documentation of program-based eligibility, which the Telephone Company enrolling the subscriber should review, but not retain. Should the subscriber attempt to certify based on income, the Telephone Company shall be provided supporting documentation in order to complete the certification. The certifying document shall also include the requirement that the consumer will notify this ETC if the consumer's income exceeds 135% of the Federal Poverty Guidelines.

(AT)

2.5.2.2 Texas customers only, to qualify through low income eligibility, the applicant's income as defined in Sec. 54.400 (f) and in Texas P.U.C. Substantive Rule 26.412 must be at or below 150% of the federal poverty guidelines.